

# Send Excel file

If you want to send an Excel file to a customer, whether by email or as a download from an FTP host server, problems arise, if the customer wants to open this Excel file by double-clicking.

The message appears: **Protected view: Caution - files from the Internet may contain viruses. If you don't need to edit the file, it's safer to keep the protected view.**

However, the customer wants to edit the file and therefore clicks on **Enable editing**.

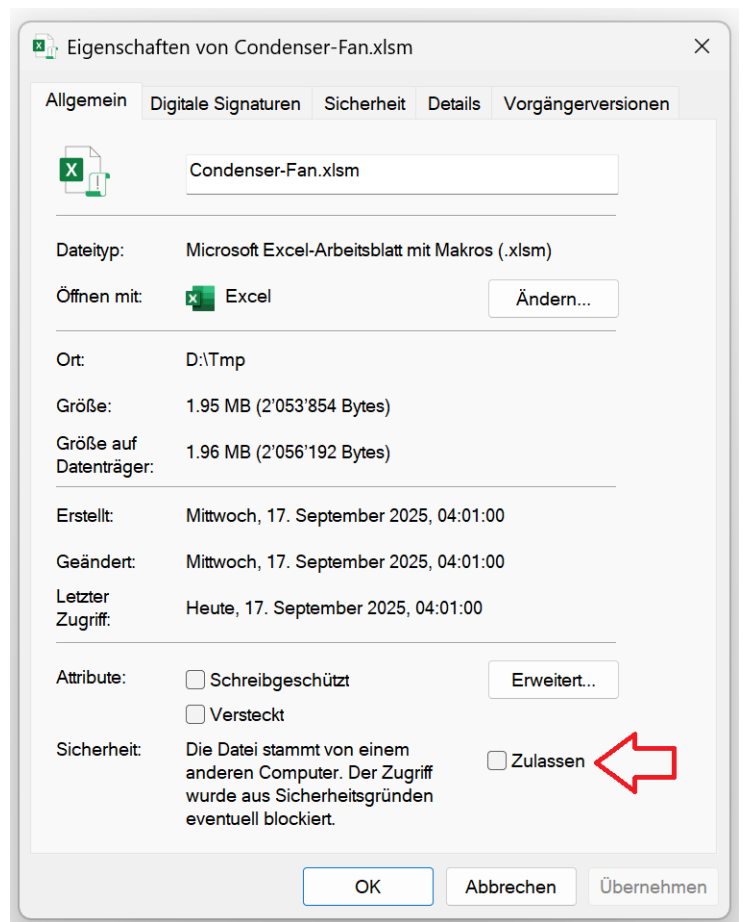
The message appears: **Vulnerability - Microsoft has blocked the execution of macros because the source of this file is not trusted.**

However, the customer wants to edit the file and therefore clicks on **More Information**, which opens his **Internet browser with the following MS instructions** :

## Unblock a single file

In most cases, you can **unblock macros** by changing the file's properties as follows:

1. Open Windows **File Explorer** and go to the **Folder** where you saved the file.
2. **Right-click** the file and select **Properties** from the context menu .
3. At the bottom of the **General** tab, select the **Allow** checkbox, and then click **OK**.



## We also recommend the following steps

1. Check Excel file with virus software.
2. If everything is OK, follow the steps listed above.
3. Check the Excel file again with virus software.
4. Open the Excel file by double-clicking.
5. The message appears: **Security Warning: Macros have been disabled.**
6. By clicking on **Activate Content**, the macros are activated.
7. Check Excel file with virus software.